



Appendix 3

To customer _____
Name, surname, patronymic (name) of the customer

E-mail address of the customer /specify in case of sending electronically/

RECEIPT
of filing a complaint by a customer

Hereby "ARMECONOMBANK" OJSC (hereinafter-Bank) confirms on receiving a complaint № from the Customer _____/hereinafter-Complaint /on «» « ____ » _____.

The Bank informs that the Complaint is considered to be submitted to the Bank in writing by the client: by hand, by mail, by the Bank's e-mail, through the Bank's social network pages, "AEB Mobile" and "AEB Online" systems, "Viber", "Whatsapp" and in case of submission through "Messenger" and other electronic means of communication with the Bank, the Client can obtain the internal rules of the Bank for handling the Complaint by requesting from the Bank or can get acquainted with it from the Bank's website: <https://www.aeb.am/>.

- 1. What do you if you have a complaint?" template
 - 2. Application form of filing a complaint
- are attached

RESPONSIBLE EMPLOYEE

signature

In case of the receipt being delivered by hand

The copy of receipt signed by the customer is kept at the Bank

« _____ » « _____ » _____