

Customer \_\_\_\_\_  
Customer name, surname, patronymic (name)

\_\_\_\_\_  
Customer e-mail address (indicate in case of e-mail)

**RECEIPT**  
of complaint filed by customer

ARMECONOMBANK OJSC (hereinafter referred to as the Bank) hereby confirms that on  
" " it received a Complaint # \_\_\_\_\_ / hereinafter Complaint / from the Customer.

The Bank informs that the Complaint is considered to be submitted by the Customer to the Bank  
in writing, in person, by mail, by e-mail of the Bank, through the Bank's social network pages,  
"AEB Mobile" and "AEB Online" systems, "Viber", "Whatsapp", "Messenger" and other  
electronic means of communication with the Bank. The Customer can obtain the Bank's internal  
rules for handling the Complaint examination by requesting it from the Bank or can get  
acquainted with it from the Bank's website: <https://www.aeb.am/>.

Attached is:

1. How to proceed with your complaint? form;
2. Complaint application form.

RESPONSIBLE

EMPLOYEE

signature

If the Receipt is provided in person,  
a copy of the Receipt with the Customer's signature  
is kept in the Bank.

“ \_\_\_\_\_ ”